



**Lapal Medical Practice Patient Participation Group
Record of Meeting held on Tuesday 19th November 2024**

Present: PL, CS, DS, JS, Jills, CC, JSt, MJ, HT, SB.

Apologies: TH, DSm, DF.

Minutes of the last meeting: were signed as a true record.

Practice News: No additional news at present.

Newsletter: Thanks to JSt and CC, the winter newsletter is now in circulation. JSt thanked everyone for suggestions of topics for inclusion. To further increase output it was suggested DS send a text informing patients of the current newsletter. Hopefully once patient population have sight of one, and with the information therein of the approximate date of the next issue, it will hopefully increase output. Instruction also to be included on how to find the newsletter on the web site. HT to request a note on the front page of the web site regarding inclusion of the newsletter. Suggestions were then made of possible subject matter for inclusion in the next edition, including, NHS App, Patient Access, Standard Health Checks, Retaining health records for future use.

Awareness Session: Unfortunately the last awareness session had to be cancelled due to lack of support. Going forward a cut off date will be set. Spring / summertime may be a better time for further sessions. Thanks to PL for all the work she had to do organizing the session. Consideration needs to be given for other people to help to organize the next session.

Web Site: HT to send request for newsletter and minutes to be included.

AOB: MJ suggested it may be a solution to have a box in the foyer to hand in correspondence to the Practice, and thereby lessen the queue in reception.

Following the current governments' initiative to reform the NHS, JS considered it important to make representation where applicable. PL forwards all correspondence she receives from the health authority, which includes information regarding meetings and opportunity for opinions to be submitted, in some form. Anyone is able to attend the meetings they feel appropriate to submit their views.

Date of next Meeting: January 21st 2025